



REPUBLIKA E KOSOVËS  
MINISTRIA E ARSIMIT, SHKENCËS,  
TEKNOLOGJISË DHE INOVACIONIT

**SICI** The Standing International  
Conference of Inspectorates  
Better Inspection, Better Learning

*The main theme of the workshop*

# “Inspection Skills and Competencies in a Changing Educational and Assessment Context.”

April 28–30, 2025, in Prishtinë, Republic of Kosova

**Presenter:** Suzana Gjergji

**Position:** Education Inspector, Republic of Kosovo

**Location & Date:** The Netherlands, November 20, 2025

## *April 28th, 2025 – Welcome Day*

- The Education Inspectorate of Kosovo welcomed SICI members.*
- Participants took part in the workshop introduction and a city tour of Prishtina.*



## Opening of the Workshop – April 29th, 2025

- The first day began with welcome speeches from the Minister of Education, Science, Technology, and Innovation of the Republic of Kosovo.
- This was followed by greetings from Ms. Wilma Brings, representing SICl.



***First presentation:***

***“The Current Education System of the Republic of Kosovo.”***

*(Explained the Education System in Kosovo and the Challenges It Faces.)*

***Key points:***

- *Curriculum changes*
- *Inclusion*
- *Vocational education*
- *Education for minority communities.*



## ***Second presentation:***

### ***“Inspection Skills and Competencies in a Changing Educational and Assessment Context –The Case of Kosovo.”***

#### ***Key points:***

- *Different skills*
- *Not only professional knowledge but also awareness of the current situation*
- *Communication skills*
- *Flexibility to adapt to changes*
- *Readiness to learn new things, especially about technology.*
- *Be emotionally and socially sensitive*
- *Understand the need for reform in inspections and evaluations.*



### *Third presentation :*

*“The Framework for Developmental Dialogue for Inspectors as Deployed in Flanders,” by Mr. Erik De Bou, Inspector of the Flemish Inspectorate – European School Inspector.*

#### *Key points:*

- The school system in Flanders*
- The goals and methods of inspections*
- How inspectors can make inspections more effective.*



#### *Fourth presentation:*

*“The Ofsted Academy: Using Inspectors’ Previous Skills and Experiences and Investing in Continuous Professional Development,” by Mr. Matthew Purves, Director of Ofsted Academy.*

#### *Key points:*

- *Training new inspectors*
- *Learning from experienced ones*
- *Sharing knowledge through the Academy’s online publications.*



*Fifth presentation:*

*“The Employee Journey at the Dutch Inspectorate of Education,” by Ms. Liesbeth Dijkema-Groeneveld, Strategic HR Advisor.*

*Key points:*

- *Described how the Dutch Inspectorate works*
- *Dutch education system*
- *How it recruits and supports new staff.*



## *Conclusion of the Conference*

- All presentations were very professional, informative, and helpful for achieving the goal of the workshop.*
- Every participant had the chance to learn something new that could improve the quality of inspections.*
- After each presentation, participants could ask questions and receive professional answers from the speakers.*



## *Group Work – April 30th, 2025*

- On the final day, participants collaborated in groups.*
- They discussed and presented answers to two key questions.*
- The focus was on the current reform needs of the Kosovo Education Inspectorate.*



## ***Discussion questions:***

***1: What are the challenges of inspection regarding the use of ICT in educational institutions, and how have you addressed them?***

*Most groups had similar challenges and suggestions. Since the use of AI and information technology is growing quickly, they suggested that inspectorates should start using AI tools to help with writing reports and doing online inspections.*

***2: How is the performance assessment of educational institutions done?***

*For this question, different inspectorates had different methods. However, most of them prepare individual reports for teachers and schools to give feedback for improvement.*



## ***Workshop Participants***

- ***Representatives came from:*** *The Netherlands, North Rhine-Westphalia (Germany), Bavaria (Germany), the Basque Country, Ireland, Belgium, Wales, the Czech Republic, Bulgaria, Norway, Malta, Estonia, England, Sweden, Serbia, and the Republic of Kosovo.*
- ***Total participants:*** *41 in person (22 from European countries, 19 from Kosovo)*
- ***Online participants:*** *10 additional attendees*



## ***Optional Excursion – Peja***

- *After the workshop, participants could join an optional trip to the White Drin Waterfall in Peja.*
- *The visit offered a chance to enjoy nature and the fresh mountain air.*





**Republic of Kosovo**

Ministry of Education, Science, Technology and Innovation

**Education Inspectorate**

**THANK YOU**